

Cookie Policy

What are cookies?

- 1. A cookie is a small text file stored on your computer when you visit and move around a website.
- 2. A website may place and access certain cookies on your computer. These cookies are used to improve your experience of using the website.
- 3. Cookies do not usually contain any information that personally identifies you, the Website users.
- 4. Cookies are used by nearly all websites and do not harm your system.

How to control your cookies

- 1. You can choose to enable or disable cookies in your internet browser. By default, most internet browsers accept cookies but this can be changed. For further details, please see the help menu in your internet browser.
- 2. You can switch off cookies at any time, however, you may lose information that enables you to access the Website more quickly and efficiently.
- 3. It is recommended that you ensure that your internet browser is up to date and that you consult the help and guidance provided by the developer of your internet browser if you are unsure about adjusting your privacy settings.
- 4. For more information generally on cookies, including how to disable them, please visit <u>www.allaboutcookies.org</u>. You will also find details on how to delete cookies from your computer.

How do we use cookies?

1. We use cookies to track your use of our website. This enables us to understand how you use the site and track any patterns with regards how you are using our website. This helps us to develop and improve our website as well as our services in response to what you might need or want.

Types of cookies

Cookies are either:

- Session cookies. These are only stored on your computer during your web session and are automatically deleted when you close your browser – they usually store an anonymous session ID allowing you to browse a website without having to log in to each page, but they do not collect any personal data from your computer; or
- Persistent cookies. A persistent cookie is stored as a file on your computer and it remains there when you close your web browser. The cookie can be read by the website that created it when you visit that website again.



Cookies can be categorised as follows:

- Strictly necessary cookies. These cookies are essential for the operation of the website and therefore cannot be turned off. Without these cookies, the services available to you on our website cannot be provided. These cookies do not gather information about you that could be used for marketing or remembering where you have been on the internet.
- Analytical performance cookies. These cookies allow us to recognise and count the number of visitors and to see how visitors move around the website when they are using it. This helps us to improve the way the website works, for example, by ensuring that users are finding what they are looking for.
- Functionality cookies. These cookies allow our website to remember choices you make and provide enhanced features. For instance, we may be able to provide you with news or updates relevant to the services you use. The information these cookies collect is anonymised.

The website is owned by Veway Consulting Limited incorporated in England and Wales with registration number 06883653, whose registered office is 6 New Houses, Aston Road, Shifnal, Shropshire TF11 8DX, England.

You may contact us by email at suzanne@veway.co.uk